



## MyLaps ProChip Flex Transponder troubleshooting.

### Activate your ProChip FLEX

Before you are able to use your ProChip FLEX, you are required to do a one-time activation in MYLAPS Connect, which is compatible with both Windows and Apple systems. Plug the ProChip FLEX into your computer by using the USB connection.



Download the software [MYLAPS Connect](#) to activate your transponder



**Get started**

[Quick Start Guide ProChip Flex](#)



**Create an manage your account**

[Your account](#)

[How do I change the nick name of my transponder?](#)

[How do I register a second hand transponder?](#)

[Privacy settings](#)



## Activation

[How to activate your ProChip Flex transponder](#)  
[ProChip Flex is not connecting with MYLAPS Connect](#)



## Subscriptions

[Subscription status of a Prochip Flex Transponder](#)  
[Will my transponder work without a subscription?](#)  
[Will my transponder work when the subscription has not been activated?](#)



## Battery

[Battery information of the ProChip Flex transponder](#)  
[Can I replace my battery in my transponder?](#)



## Light Descriptions

[Light indications on the ProChip Flex transponder](#)



## Warranty

[How long is the warranty of my transponder valid?](#)  
[What to do when your transponder is not working?](#)

## Replacement of the battery

The battery of the ProChip Flex Transponder **can not** be replaced, when it is empty. When you have a valid subscription [contact](#) our Technical Support Team to get a replacement of your ProChip Flex transponder.  
This falls under warranty.