

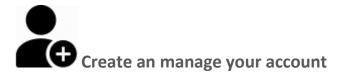
## MyLaps ProChip Flex Transponder troubleshooting.

## Activate your ProChip FLEX

Before you are able to use your ProChip FLEX, you are required to do a one-time activation in MYLAPS Connect, which is compatible with both Windows and Apple systems. Plug the ProChip FLEX into your computer by using the USB connection.







Your account How do I change the nick name of my transponder? How do I register a second hand transponder? Privacy settings Activation How to activate your ProChip Flex transponder ProChip Flex is not connecting with MYLAPS Connect



Subscriptions Subscription status of a Prochip Flex Transponder Will my transponder work without a subscription? Will my transponder work when the subscripition has not been activated?



Battery information of the ProChip Flex transponder Can I replace my battery in my transponder?



Light Descriptions

**C** Warranty

How long is the warranty of my transponder valid? What to do when your transponder is not working?

## **Replacement of the battery**

The battery of the ProChip Flex Transponder **can not** be replaced, when it is empty. When you have a valid subscription <u>CONTACT</u> our Technical Support Team to get a replacement of your ProChip Flex transponder.

This falls under warranty.